

## Welcome to your specialty pharmacy

Specialty medications can be important to maintaining or improving your health — and your quality of life. BriovaRx<sup>®</sup>, the OptumRx<sup>®</sup> specialty pharmacy, provides the resources and personalized, condition-specific support you need to help you better manage your condition.

### What is a specialty medication?

We define an injectable, oral or inhaled medication as a specialty medication if it:

- May require ongoing clinical oversight and additional education for best management
- Has unique storage or shipping requirements
- May not be available at retail pharmacies

### BriovaRx: A specialty pharmacy to meet your needs

BriovaRx offers support to help you manage your condition. Take advantage of personalized patient support from knowledgeable pharmacists and nurses who specialize in your condition at no additional cost to you. In addition, you'll receive:



- Access to your medications at the lowest cost
- 24/7 access to pharmacists
- Support through clinical and adherence programs
- Any medication-related supplies at no additional cost
- Proactive refill reminders
- Timely delivery and shipping in confidential packaging



#### Specialty medication resources

##### Customer service

Call **1-866-863-7543**

##### Online at [optumrx.com](https://www.optumrx.com)

Price your medication and find additional resources including information specific to your condition.

## Rx guide for specialty medications

### Guiding your health journey under your pharmacy benefit

We understand the challenge of living with and managing a complex health condition. That's where BriovaRx comes in, to assist you every step of the way.



#### Getting started: Transfer your prescriptions

Enroll in the specialty pharmacy program with BriovaRx.

If you haven't done so yet, call BriovaRx at **1-866-863-7543** to get started.

Access to a pharmacist 24/7.

Our specialty pharmacists and patient care coordinators are available 24/7 and will take care of everything for you, including:

- Transferring your prescription to BriovaRx
- Helping you find affordable access to your medication and manage any side effects
- Explaining how the specialty pharmacy works

Personalized support.

Once you start getting your specialty medications through BriovaRx, you'll also experience personalized, one-on-one support from pharmacists and nurses. They're there for you any time you have questions about your medication, side effects and more.



#### Working with your pharmacist or nurse

Continued conversations.

Tell your pharmacist or nurse about any changes or complications in your therapy, such as:

- Any side effects
- Trouble remembering to take your medication

Monitor your health.

If you need help with anything else from weight loss to back pain and even smoking cessation, your specialty pharmacist or nurse can help you locate wellness coaching and disease management programs to help you stay on track with your health.

Follow your care plan.

If you're part of a clinical management program, be sure to follow your care plan and tell your pharmacist or nurse about any new medications you're taking.



#### Staying on track with your treatment

Quick and easy refills.

We make it easy for you to remember to take your medication with a reminder phone call a few days prior to the time when you need to refill your prescription. You can even sign up for text message reminders online or by phone.

Overnight delivery.

With your specialty pharmacy, shipping your medication is quick, easy and safe. Refrigerated medications will be delivered overnight directly to your home or office, in a temperature-controlled package. Others will be shipped within one to three days. Supplies will also be provided at no extra cost.

Save more time and money.

If you're looking to save money on your medications, finding lower-cost alternatives and transferring your non-specialty prescriptions through the mail can help.



OptumRx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum® company — a leading provider of integrated health services. Learn more at [optum.com](https://www.optum.com).

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