

## How to Register for Aetna Navigator

Once your enrollment information has been entered into the Aetna system, you can follow these easy steps to access Aetna Navigator:

- Go to [www.aetna.com](http://www.aetna.com)
- On the top menu bar Click [Log In / Register](#)
- Click on [Sign Up Now](#)
- Follow the prompts one through five to complete your navigator registration.
- Be careful when entering your name that you do not use nick names. You must use the name that you noted on your enrollment form as this is recognized in the Aetna eligibility system.
- If you do not have your member ID, you may register using your [social security number](#)

## Print a Temporary I.D. Card

- Go to [www.aetna.com](http://www.aetna.com)
- Click **Log on** and enter your user ID and password.
- This will bring you to the home page of **Your Secure Website**
- On the left hand side of the screen, under **I want to..**, select **get an ID Card**
- Under Choose a Card click on **View Card**
- Click **View/Print ID Card**

## Download the Aetna Mobile App

- Download the Aetna App from your mobile device's App Store
- You can access your ID Card, Benefits, Claims, Look-up providers and much more